

Carrier Business

- Order** Fill in the form, save it on your computer and send as an attachment to cscs@elisa.fi
 Fault

1(2)

ELISA HANDS ON SITE SERVICE

Customer details		
Company name	Customer Reference no (cancellation)	Elisa Reference no
Invoicing address	Zip Code & Town/City	
Contact person		
Name	Phone (Direct)/Mobile	E-mail
Provisioning team/Technical contact person		
Name	Phone (Direct)/Mobile	E-mail
Requested installation/removal date	E-mail	
Preliminary preparations and remarks for field technician (eg. address of the spare parts fetching point, phone contact time in GMT+2). If necessary, please continue in additional information space in page 2		
Housing details		
Street address	Zip Code & Town/City	
Location	ODF/Backbone fibre	Row/Bay/Rack/Tray
Equipment	Line card/Module	Slot/Port/Pin/Fibre pair

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Connection service	
<input type="checkbox"/> Cable installation <input type="checkbox"/> patch cables <input type="checkbox"/> riser cable <input type="checkbox"/> Replace patch cables <input type="checkbox"/> Disconnect	<input type="checkbox"/> Cable check (disconnnet cable-clean connectors-connect cable) <input type="checkbox"/> Transfer <input type="checkbox"/> Other:
Cable type	Connector
<input type="checkbox"/> Fibre (single mode) <input type="checkbox"/> Fibre (multi mode)	<input type="checkbox"/> SC <input type="checkbox"/> LC/UPC <input type="checkbox"/> FC/UPC <input type="checkbox"/> ST <input type="checkbox"/> MTRJ <input type="checkbox"/> SC/APC <input type="checkbox"/> LC/APC <input type="checkbox"/> FC/APC <input type="checkbox"/> LSH/APC <input type="checkbox"/> Other
Cable type	Connector
<input type="checkbox"/> Ethernet <input type="checkbox"/> Coupling wire	<input type="checkbox"/> RJ45 <input type="checkbox"/> MiniRJ45 <input type="checkbox"/> Other: <input type="checkbox"/> RJ11
Site/equipment check	
<input type="checkbox"/> Check site conditions, equipment status (LEDs front/rear panels) <input type="checkbox"/> Equipment restart (off/on)	<input type="checkbox"/> Other
Equipment job	
<input type="checkbox"/> Physical loop on interface (please tick the appropriate connector type above) <input type="checkbox"/> Performance test (please specify) <input type="checkbox"/> Fault repair (replace linecard/module) <input type="checkbox"/> Other	
Additional Information	
Specifications and remarks	